

## Cambridge Building Society engage for core IT system user training



Optimum, the IT training consultancy, was appointed by The Cambridge Building Society to train all staff members on the use of the new core IT system, provided by DPR Systems.

Optimum's end-user focused, bespoke training programme was designed to give all 186 staff members across 19 different sites a full understanding of the new environment.

Having trained on a variety of both bespoke and off-the-shelf software solutions for nearly 20 years, Optimum was delighted to have been chosen to work alongside such a prestigious financial institution as Cambridge Building Society.

Optimum's Sales Director Joanne Harrison agreed. "We have vast experience of producing bespoke end-user training programmes for software solutions such as the one being provided by DPR Systems and thoroughly enjoyed providing The Cambridge with a first-class training programme."

[Click here to watch the Optimum success story video.](#)

### The Project

Cambridge Building Society  
DPR Core Banking System  
Financial Services

### Locations

 United Kingdom

### Training Methods

-  eLearning
-  Presentations
-  Reference Guides
-  Skill the Trainer
-  Trainer Packs

## About Optimum

Optimum is the IT training consultancy, specialising in end-user systems training. Our mission is to bring people and technology together to ensure maximum value from your systems.

This is achieved by designing, developing and delivering tailored, user focused training solutions, using our proven methodology, your customised system build and incorporating your business processes, allowing your people to fully engage with the system.

## About The Cambridge Building Society

The Cambridge Building Society provide mortgage and savings products while delivering an increasingly enhanced customer experience. They also work with partners to offer supporting products such as investments and home insurance.

The Cambridge was voted 'Best Regional Building Society' for the second year in a row in the 2015 What Mortgage Awards.

It was established in 1850 and as a mutual building society is owned by its members.

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**Optimum**  
the IT training consultancy