

Optimum to train National Trust users on new Unit4 Business World (Agresso) ERP system



National Trust

National Trust, the UK conservation charity, has appointed IT training consultancy Optimum to design and deliver a cost-effective end user training programme for its new Unit4 Business World (formerly Agresso) enterprise resource planning (ERP) system.

The programme will include the development of a blended learning solution encompassing a range of tailored, role-based training courses for more than 5000 people who will use the Unit4 Business World ERP system plus comprehensive supporting materials.

“We’re delighted to be working with such a well-known and respected charity,” said Joanne Harrison, Optimum’s Director of Sales. “National Trust is aiming to further improve its efficiency through Unit4 Business World and understands that training its staff how to use the system properly will be key in achieving that goal.”

The Project

National Trust
Unit4 Business World ERP
Not for Profit

Locations

 United Kingdom

Training Methods

-  Quick Cards
-  Reference Guides
-  Trainer Packs
-  Classroom Delivery
-  eLearning
-  Floor-Walking

About Optimum

Optimum is the IT training consultancy, specialising in end-user systems training. Our mission is to bring people and technology together to ensure maximum value from your systems.

This is achieved by designing, developing and delivering tailored, user focused training solutions, using our proven methodology, your customised system build and incorporating your business processes, allowing your people to fully engage with the system.

About National Trust

National Trust was founded in 1895 with the aim of saving Britain's heritage and open spaces. Today it has over 3.7 million members and 61,000 volunteers and protects and opens to the public over 350 historic houses, gardens and ancient monuments. The Trust also looks after forests, woods, fens, beaches, farmland, downs, moorland, islands, archaeological remains, castles, nature reserves and villages for the nation in perpetuity.

Every year more than 17 million people visit its pay for entry properties, while an estimated 50 million visit its open air properties.

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