

## Canada's City of Medicine Hat selects Optimum as Unit4 Business World (Agresso) ERP training partner



City of Medicine Hat, the Gas City in Alberta, Canada, have selected Optimum to support the implementation of their Unit4 Agresso Milestone 5 system. Following a market review, Optimum were chosen as the training partner owing to their strong track record with UNIT4 Agresso software, as well as their success in supporting projects across North America.

Optimum will develop a blended learning suite of courses, along with supporting training materials for over 1,300 end-users within Finance, HR and payroll, procurement, project costing and billing and field asset management. City of Medicine Hat will adopt the 'train the trainer' approach, which will see internal process owners attend a trainer readiness programme, delivered by Optimum, in preparation for training delivery to staff.

"Optimum's cost effective, worldwide ERP training service is already proving to be a huge success in North America and we are delighted to be working with City of Medicine Hat," said Joanne Harrison, Sales Director at Optimum. "Our remote working model will reduce travel costs, and our collaborative approach will help to ensure they build internal training capability, so that they become less reliant on external training partners in the future."

### The Project

City of Medicine Hat  
Unit4 Business World ERP  
Public Services

### Locations

 Canada

### Training Methods

-  Quick Cards
-  Reference Guides
-  Trainer Packs
-  Skill the Trainer
-  eLearning

## About Optimum

Optimum is the IT training consultancy, specialising in end-user systems training. Our mission is to bring people and technology together to ensure maximum value from your systems.

This is achieved by designing, developing and delivering tailored, user focused training solutions, using our proven methodology, your customised system build and incorporating your business processes, allowing your people to fully engage with the system.

## About City of Medicine Hat

The City of Medicine Hat is a thriving city of approximately 61,097 (2009 Municipal Census) residents. Located in the beautiful South Saskatchewan River Valley, residents enjoy the beauty and peace of the coulees and rolling prairie which boasts many species of wildlife.

Medicine Hat is a community alive with vibrancy and spirit few communities witness. The community enjoys the values that are intrinsically tied to our history and quality of life. Medicine Hat strives to achieve City Council's vision of being "a community of choice" where people come to live, work and play.

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