



News Release

12th April 2010

Optimum trains UK staff in EC Harris finance system roll-out

EC Harris, a leading international built asset consultancy, has used the specialist IT skills consultancy, Optimum, to train 1800 staff in its UK and Ireland offices on its new finance system.

This latest contract was the third and largest phase in a two year global implementation project, which included reviewing, improving and standardising core business processes across the EC Harris group.

Optimum previously designed, developed and delivered training courses and materials for finance system users at EC Harris' operations in the United Arab Emirates and in Asia. Neil Morling, EC Harris' group finance director, said: "Optimum developed and ran a very successful training programme across the Middle East and Asia during the first stages of the change programme. The feedback from the end users across the business was excellent."

This latest phase has involved updating, enhancing and localising the courseware to fit the new UK and Irish group format. Classroom role-based training sessions were carried out for nearly 1800 users in 12 locations across England, Wales and Ireland. The courses were also extended to include new training on the group's recently introduced HR self-service processes, such as entering holiday and sickness details.

"As professional trainers, Optimum has added enormous value to the project through the delivery of a structured training programme and clear, consistent change messages that set the users' expectations correctly," said Morling.

Call us now for more information on:

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